

### Frequently Asked Questions (FAQs)

Questions	Answers
<b>Q1.what is the eligibility criteria for the admission in MBA.?</b>	You must have a bachelor's degree.
<b>Q2.Is this degree valid globally?</b>	<b>Ans.</b> Yes it is valid globally because it is 100% UGC & AIU approved our University is NAAC A+ accredited.
<b>Q3. Is this degree ugc approved?</b>	<b>Ans.</b> Yes we are 100% approved.
<b>Q4. online will be mentioned in degree?</b>	<b>Ans.</b> Yes it will be mentioned on degree.
<b>Q5. Will the the value of online &amp; offline be same if yes,then how ?</b>	<b>Ans.</b> Yes both the degrees credibility will be same as we are 100% UGC approved.
<b>Q5. How GLA is different from other Universities?</b>	<b>Ans.</b> Because we are NAAC A+ Accrediated University and we are offering this course in affordable price.
<b>Q6. Why your fee is so less than other universities?</b>	GLA aim is to educate all the class of people by providing quality of education on affordable fee.
<b>Q7. When did GLA started online programme?</b>	<b>Ans.</b> We started online degree programme from 2nd of december 2021.
<b>Q8. How many courses you offer in online?</b>	<b>Ans.</b> We are offering 5 Courses,MBA,MCA,BBA.BCA,B.COM.

<b>Q9. Is it mandatory to attend the classes as i am working ?</b>	<b>Ans.</b> Yes it is mandatory to attend the classes but if you will miss any class in that case you can go through the recordings.
<b>Q10. What is the refund policy?</b>	<b>Ans.</b> If a student want to refund student has to email us with reason then Counsellor will forward the same to the seniors once it will be approved by the seniors then counsellor will speak to the student and ask him/her to fill the withdrawal form sent it back to us with
<b>Q11. What is the exam pattern?</b>	<b>Ans.</b> The examination includes 2 assessment internal assessment and external assessment ,Internal assessment weitage 30 marks and external assessment weitage 70 marks.
<b>Q12. What if Student skip Internal or external exam ?</b>	<b>Ans.</b> If you will skip the internal assessment then you have to pay 500 for the re-submission of assignment and if student will miss external assessment then student has to pay 1000/- for the re-exam.
<b>Q13. Is there any entrance exam or registration fee ?</b>	<b>Ans.</b> There is no entrance exam but there is registration fee which is one time 1000/-.
<b>Q14. Can we connect to faculty ?</b>	<b>Ans.</b> You can connect to the faculty through chat during online classes,and afterthat if you will have any doubt then you have to mail to support for the doubt session where you can connect to the faculty.
<b>Q15. How can we ask queries in online platform while class and post class ?</b>	<b>Ans.</b> Students can ask queries through chat.
<b>Q16. When the session will start ?</b>	<b>Ans.</b> There are two batch July and january.
<b>Q17. When the exams will be conducted ?</b>	<b>Ans.</b> For January session students exams will be held in June and for the july session will be held in december.
<b>Q18. What all documents required for MBA programme ?</b>	<b>Ans.</b> Adhaar card ,passport size photo,10th marksheet ,12th marksheet ,Graduation Marksheet all these documents required for the MBA programme.
<b>Q19. What all documents required for the BBA programme ?</b>	<b>Ans.</b> Adhaar card ,passport size photo,10th marksheet ,12th marksheet all these documents required for the MBA programme.

<b>Q20. Original documents required or internet photo copy will work ?</b>	<b>Ans.</b> Yes it is mandatory to provide original documents.
<b>Q21.What is the credit of MBA ?</b>	<b>Ans.</b> 110
<b>Q22. What is the credit of BBA?</b>	<b>Ans.</b> 123
<b>Q23. What is the credit of B.COM?</b>	<b>Ans.</b> 142
<b>Q24. Classes will be held in weekdays or weekends ?</b>	<b>Ans.</b> The classes will be held in weekends.
<b>Q25. What will be the the timing for classes ?</b>	<b>Ans.</b> The schedule of classes will be given in the academic calender which will be available in the student portal which students has to be followed.
<b>Q26. Do you provide dual specialisation ?</b>	<b>Ans.</b> No we are offering one specialisation.
<b>Q27. How do we complete the admission process ?</b>	<b>Ans.</b> There are four steps to complete your admission process.The first step is to register yourself on online.gla.ac.in. Second step is to submit the application and third step is to submit your application fee which is 1000/- 4th step is document verification.
<b>Q28. What are the payment methods ?</b>	<b>Ans.</b> There multiple payment methods,students can submit their fee by UPI,DEBIT CARD,CREDIT CARD And through cash challan.
<b>Q29. Can we pay in installements ?</b>	<b>Ans.</b> There is no option to submit your fee in installments but the students can submit the fee semester wise.
<b>Q30. Can we pay this time semester wise this time and then yearly ?</b>	<b>Ans.</b> No if a student choose semester wise fee payment option then he has to be followed the same in entire course.

<b>Q31. Is there any scholarship ?</b>	<b>Ans.</b> There is no scholarship.
<b>Q32. Is there any reference discount I can get ?</b>	<b>Ans.</b> There is no any reference discount.
<b>Q33. Will the exam paper pen based or Online we have to type the answer ?</b>	<b>Ans.</b> All the students are getting examination portal access where students has to type the answers online.
<b>Q34. If is there any internet connection issue occurs during the exams will I get another chance to attend the exam ?</b>	<b>Ans.</b> Yes if is there any internet connection issue occurs during the exam,you will get the chance to logout and login to restore your internet connection and your attempted questions & answers will be saved in the portal.
<b>Q35. Is there any application for the classes ?</b>	<b>Ans.</b> Yes there is a digiversity application for the classes which is available on playstote.
<b>Q36. Can I access the classes in phone ?</b>	<b>Ans.</b> Yes you can access the classes in phone after downloading the digiversity application.
<b>Q37. Is there any whatsapp group or telegram group to get the updates ?</b>	<b>Ans.</b> Yes there is whatsapp and telegram group both where all the students getting updates regarding the classes and assessment.
<b>Q38. Can I visit the campus before proceeding for the admission ?</b>	<b>Ans.</b> Yes students can visit the campus.
<b>Q39. Are you calling from from third party or direct from GLA University ?</b>	<b>Ans.</b> Yes we are directly calling from the university.
<b>Q40. Can I connect with enrolled students ?</b>	<b>Ans.</b> No as per the university norms you can not connect with enrolled students.
<b>Q41. How much marks required to get pass ?</b>	<b>Ans.</b> 40% Marks is required in total.

<b>Q42. Is it mandatory to be passed in Internal &amp; External both ?</b>	<b>Ans. Yes</b>
<b>Q43. Is your GLA University NAAC A+ accredited University ?</b>	<b>Ans. Yes we are Naac A+ Accredited University.</b>
<b>Q44. If I made a mistake in my Application form. How will I be able to Correct them?</b>	<b>Ans. You can send an email to us in which you will mention the error and the rectification.</b>
<b>Q45. What if I decide to withdraw admission later? What is the refund policy?</b>	<b>Ans. Just you need to send an email with the reason then I will forward you the withdrawal form which you need to complete and send it back with a fee receipt &amp; Bank passbook copies of account details.</b>
<b>Q46. Where can I read more about the course Curriculum?</b>	<b>Ans. Once you receive the credentials of LMS you can read more about the course curriculum.</b>
<b>Q47. What happens if I forgot my password?</b>	<b>Ans. You can send an email or you can directly contact us.</b>
<b>Q48. What if I can't submit all required documents by the deadline?</b>	<b>Ans. It is mandatory to submit all required documents before the deadline to avoid any admission cancellation.</b>
<b>Q49. How can I find out about my application or admission status?</b>	<b><u><a href="https://online.gla.ac.in/">Ans. You can log on to https://online.gla.ac.in/ in to know your admission status.</a></u></b>
<b>Q50. How will I get my degree by Courier or by hand?</b>	<b>Ans. You will receive the degree by Courier.</b>
<b>Q51. To whom I have to contact if I will face any technical issue?</b>	<b>Ans. You can send an email to support or you can directly contact.</b>
<b>Q52. Can I access the classes on mobile?</b>	<b>Ans. Yes, you can access classes on mobile but a laptop is a more convenient source than a smartphone.</b>

<b>Q53. What if there is any internet Connectivity issue during examination?</b>	<b>Ans.</b> If you face this kind of an internet issue you should immediately mail/call up the exam conducting body and tell them the matter.
<b>Q54. If I fail in the exam or not appear in the exam what will happen?</b>	<b>Ans.</b> You can appear in the re-examination for which you will have to pay a re-exam fee.
<b>Q55. What will be the duration of exams?</b>	<b>Ans.</b> 3 hours for external virtual exams.
<b>Q56. What will be the pattern of internal and external assessment?</b>	<b>Ans.</b> The internal assessment includes module assessments weightage 30 marks in which MCQs will be available and external assessment includes 3 sections weightage 70 marks in which MCQ & Descriptive questions will be available.
<b>Q57. What will happen if I will not attend the class?</b>	<b>Ans.</b> If you will not attend the classes you can go through the recordings but attendance is mandatory so you have to attend the live classes as well.
<b>Q58. How can I ascertain that my admission is confirmed?</b>	<b>Ans.</b> <a href="https://online.gla.ac.in/in">You can login at https://online.gla.ac.in/in</a> enter your login credentials to know the status of your admission confirmation.
<b>Q59. Is there any placement support after completion of our program by GLA university online?</b>	<b>Ans.</b> Yes, we are providing placement assistance.
<b>Q60. How can I submit the assignment online?</b>	<b>Ans.</b> You can submit the assignment online on LMS.
<b>Q61. Will attending these programmes add to my attendance requirement for the programme?</b>	<b>Ans.</b> As per the University Grants Commission (UGC) regulations, a student needs to complete 75% of the learning requirement to be eligible to appear for exams of an online degree programme that includes reading through the e-content, completing assignments and
<b>Q62. Do employers accept online degrees?</b>	<b>Ans.</b> Yes, an online degree is a legitimate degree. The institutions which are accepted by <b>UGC-DEB are accredited.</b>
<b>Q63. Will I have to go to campus for my online class?</b>	<b>Ans.</b> No, you can attend the classes from anywhere.

<b>Q64. What happens if I can't start the program the same term to which I was admitted?</b>	<b>Ans.</b> If you are unable to start the program for which term you are admitted then the status of your semester will get changed.
<b>Q65. Will online be written to a degree?</b>	<b>Ans.</b> Yes, the mode of study will be written on a degree.
<b>Q66. How will I get to know my results?</b>	<b>Ans.</b> The result will be published on the website of the University.
<b>Q67. How will I get to know about my classes?</b>	<b>Ans.</b> Just you have to login to the LMS portal and the schedule of classes will be available there.
<b>Q68. Do online degree students receive a different degree than on campus students? Are online degrees less credible than offline?</b>	<b>Ans.</b> Yes online degree will be different because the mode of study online will be mentioned on degree but the credibility of your degree will be same as offline because as per the UGC guidelines online degree will be considered as equivalent to the regular.
<b>Q69. Can the course be changed after getting admission?</b>	
<b>Q70. Who is eligible for the career advisory and placement assistance services?</b>	<b>Ans.</b> To be eligible for career advisory and placement services, students must not have any backlog in the previous semesters. They must be in the final semester of their respective programs and should not have taken a gap between semesters.
<b>Q71. Will attending these programs add to my attendance requirement for the programme?</b>	<b>Ans.</b> As per the University Grants Commission (UGC) regulations, a student needs to complete 75% of the learning requirement to be eligible to appear for exams of an online degree programme that includes reading through the e-content, completing assignments and
<b>Q72. Do you offer internship opportunities and campus placements?</b>	<b>Ans.</b> No we do not offer internship but we are providing placement assistance.
<b>Q73. How do I know which job I should pursue?</b>	<b>Ans.</b> Online GLA has a strong career counseling cell that students can approach at any time to get guidance on their careers. Mentors and academic counselors are also available to help students chart their path. We advise students to take advantage of these services from
<b>Q74. What support does the Placement Cell provide for learners with various levels of experience?</b>	<b>Ans.</b> The Placements Cell receives requirements for beginners, intermediate, managerial, and leadership roles and helps learners by sharing relevant profiles with recruiters.

<p><b>Q75. How long will I get placement support from Online GLA?</b></p>	<p><b>Ans.</b> Placement support begins from the start of the final semester. It continues even upon completion of the program, for the next six months. In total, placement support is available for 1 year.</p>
<p><b>Q76. Do you assure placements?</b></p>	<p><b>Ans.</b> No, we do not give placement assurance. However, all eligible students will receive placement assistance.</p>
<p><b>Q77. How many Job offers can a student accept? Can students appear for multiple interviews within a month?</b></p>	<p><b>Ans.</b> We maintain a 'one student – one job offers' policy. Students can appear for multiple interviews until they receive an offer. However, in exceptional cases, the Placement Cell will review and take a call on whether a learner can re-participate in the placement</p>
<p><b>Q78. Will I be intimated about the placement schedule and the process involved?</b></p>	<p><b>Ans.</b> Yes all the students will be intimated by mail with Job application process.</p>
<p><b>Q79. Does the Placement Cell provide job opportunities outside India?</b></p>	<p><b>Ans.</b> The Placement Cell mainly invites recruiters with job opportunities within India. However, students will be notified in case we receive opportunities from outside India as well.</p>
<p><b>Q80. Will I get a job with a work from home option or do I need to go to the office for work?</b></p>	<p><b>Ans.</b> This depends on the position and nature of work and is at the discretion of the recruiting company.</p>
<p><b>Q81. Who are the expected recruiting partners?</b></p>	<p><b>Ans.</b> Expected campus recruiters include top Indian companies and MNCs. Some of the prominent recruiters we expect are Capgemini, HP, Accenture, Infosys, Wipro, IBM, Concentrix, , Samsung, Tech mahindra, and many more. Our recruiters are in varied domains of</p>